NON-DISCRIMINATION NOTICE

Karing Hearts Cardiology Heart and Vascular Center complies with applicable Federal civil rights laws and does not discriminate based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Karing Hearts Cardiology Heart and Vascular Center does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression. Our health plans are also subject to section 1557 nondiscrimination requirements and will be operated accordingly.

Karing Hearts Cardiology Heart and Vascular Center:

Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals.

Written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals.

Provides free language services to people whose primary language is not English, such as: qualified interpreters or a language line.

If you need these services, contact Karing Hearts Cardiology Heart and Vascular Center's **ADA Coordinator, Darlene Morrell at (423) 850-0776.**

If you believe that Karing Hearts Cardiology Heart and Vascular Center has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

ADA Coordinator
Karing Hearts Cardiology Heart and Vascular Center
701 N State of Franklin Suite 9
Johnson City, Tennessee 37604
Phone: (423) 850-0776.
Email: darlene@karingheartscardiology.com You can file a grievance in person or by mail, fax or email.

If you need help filing a grievance, Karing Hearts Cardiology Heart and Vascular Center's ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html